

Service Request Form

Step 1: Contact Information	
Bill To:	Ship To: Same as Bill to
Name:	Name:
Organization:	Organization:
Street Address:	Street Address:
Address Line 2:	Address Line 2:
City/ State/ Zip:	City/ State/ Zip:
Phone:	Phone:
Email:	Email:
Step 2: Payment & Return Shipping Options Instrument evaluations are performed at no cost. Results are reported and emailed with a quote to the customer. Repairs are completed only after approval is received and an order is placed. Payment can be made by Visa, MasterCard, or American Express. Purchase Orders are accepted for customers with approved credit.	
Ship via (choose one): Prepaid & Add FedEx Account #: UPS Account #:	
Shipping Method (choose one): Ground 2nd Day Next Day Next Day Early AM	
Step 3: Equipment Information	
Model Serial Number Reason for Serv	ice
Step 4: Cleaning Certificate	
Remove all environmental contamination. An additional cleaning fee may be charged for excessively dirty products.	
Contaminants (if known):	
Cleaning Agents Used:	
Radiation Exposure: (check if product has been exposed to radiation)	
Radioactive Decontamination Certified: (check if product has been exposed to radiation and decontaminated)	
Print Name: Signature: Date:	
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Step 5: Print and Ship	
Print this form and include with your shipment. Keep a copy for your records. Ship instruments to:	
Fondriest Environmental ATTN: Service & Repair Department 2091 Exchange Court Fairborn, OH 45324	

Call our Service & Repair Department at **888.426.2151** or email **customercare@fondriest.com** for more information.