

Service Request

Fondriest Environmental Service & Repair Department

when your
research
demands
quality data

Step 1: Contact Information

Bill To:	Ship To: <input type="checkbox"/> Same as Bill To
Name _____	Name _____
Organization _____	Organization _____
Street Address _____	Street Address _____
Address Line 2 _____	Address Line 2 _____
City/State/Zip _____	City/State/Zip _____
Phone _____	Phone _____
Email _____	Email _____

Step 2: Payment & Return Shipping Options

Instrument evaluations are performed at no cost. Results are reported and emailed with a quote to the customer. Repairs are completed only after approval is received and an order is placed. Payment can be made by Visa, MasterCard, or American Express. Purchase Orders are accepted for customers with approved credit.

Ship via (choose one): Prepaid & Add FedEx Account# _____ UPS Account# _____

Shipping Method (choose one): Ground 2nd Day Next Day Next Day Early AM

Step 3: Equipment Information

Model	Serial Number	Reason for Service
_____	_____	_____
_____	_____	_____
_____	_____	_____

Step 4: Cleaning Certificate

Remove all environmental contamination. An additional cleaning fee may be charged for excessively dirty products.

Contaminants (if known): _____

Cleaning Agents Used: _____

Radiation Exposure: (check if product has been exposed to radiation)

Radioactive Decontamination Certified: (check if product has been exposed to radiation and decontaminated)

Print Name: _____

Signature : _____ Date: _____

Step 5: Print and Ship

Print this form and include with your shipment. Keep a copy for your records. Ship instruments to:

Fondriest Environmental
ATTN: Service & Repair Department
2091 Exchange Court
Fairborn, OH 45324

Call our Service & Repair Department at **888.426.2151** or email **customer@fondriest.com** for more information.